



REAL-LINK

Typical Users:

- Security guards – static sites, mobile patrols, guard tours, incidents, vehicle reports
- Contract cleaners – time in/out, work done, products used, competitors' products on site, etc.
- Domiciliary home-care – proof attended, work done, incidents, follow-ups, well-being
- Care homes – night tours, incidents, residents well-being
- Construction sites – workers in/out
- Property maintenance – work done, inspections
- Equipment maintenance & inspections
- Holiday reps – time in/out hotels/offices, reason for visits
- Recruitment/contracting agencies – working times

Mobile phone proof of attendance & data capture solutions

REAL-LINK utilises a variety of technologies such as NFC (near-field communication) phones and RFID tags. By using **REAL-LINK** our customers can immediately prove where their employees went, at what time, and what they did whilst there. This data can then be fed in real-time to any other system for further processing and analysis, or may be viewed from **REAL-LINK**'s own web based back-office application.



REAL-LINK RFID combines NFC-enabled mobile phones with RFID tags so that you get guaranteed proof that an employee was at a particular location and what they were doing whilst there – simply by them touching a location tag with their phone. The phone is also an ideal tool to use for Lone Worker Protection (LWP) as **REAL-LINK** RFID makes it easy for employees to instantly transmit that they are in danger.





How does it work?

- Employee carries NFC-enabled mobile phone containing **REAL-LINK** RFID application
- Visits locations (office, warehouse, customer, vehicle, etc) that have pre-positioned RFID tags
- Touches tag with phone, which identifies who and where they are
- Phone displays a set of location-sensitive options that worker chooses from – may be a simple list of choices, or a data entry request (job number, mileage, status, etc.)
- All data is immediately transmitted via GPRS telephone network in real-time

Main Features

- Fully configurable mobile user-interface builder. Create context-sensitive phone menus for whatever types of users are required in whatever sector the customer is in – property management, security guards, holiday reps, home-care workers, cleaners, supervisors, etc. Different users can touch the same tag and get different menu options relevant to their job type at that location.
- Over-the-air software distribution to multiple groups of users. Need to add new functionality? Just amend the appropriate menu options and mass transmit in seconds to all relevant users
- Off-line feature that queues transactions should the user be out of mobile signal range – underground, for example. When in range again, outstanding data is automatically transmitted
- Web-based **REAL-LINK** back-office for management reports and to administer phone menus, mobile users, web-users, location tags, etc. No software is installed on the client's systems; it all runs over the Internet.

Other uses of Real-Link

- “Touch & Go”. The worker touches a tag and walks on. For example, tags for security guard tour or home care night shift workers. No user input is needed because they have proved their presence just by touching.
- “Tag comes to Phone”. Tags are used to identify people (ID tags). The tag goes to the phone so the phone becomes a “mobile clocking machine”. An example would be a construction site where the manager has a phone and the workers clock in/out on his phone using their ID tag.
- “Lone Worker Protection”. The worker carries an Alert tag (plastic card, key fob, a tag stuck behind their id card, concealed inside a pen or matchbox - even woven into their uniform!) If they are in danger, they simply touch the tag with their phone (or discreetly place the Alert tag in the same pocket as the phone, for example) and an instant silent alarm is sent to the control room. The application can then also dial a pre-determined number and leave the phone line open.

For more information on the real time **Real-Link** solution or for a free, no-obligation demonstration email info.usa@realtimedc.com or call 609.367.2792
RealTime DC (USA) LLC

