

SOUTH WEST SECURITY COMPANY CHOOSES REAL-LINK

ABOUT ER-RESPONSE

ER-Response & Security Ltd is an established, independent, family run security company based in the South West area providing Key Holding for over 250 sites, Static Guarding and Mobile Security patrols covering both Commercial and Residential sites throughout Devon.



ER-Response & Security Ltd holds an SIA approved contractor licence for the provision of Security Guarding and Key Holding, having also been awarded the Safe Contractor Accreditation.

ER-Response & Security Ltd incorporate the use of Real-Link as a selling point to new customers and are keen to highlight the benefit of being able to instantly access reports and forward vital information direct to the client.

“Very happy with the service, technical support is always at the end of the phone/email. Great help in developing new apps for the system.”

Rob Osborne, Director of Operations



ER-RESPONSE & REAL-LINK

Rob Osborne, Director of Operations, decided to use Real-Link in the first instance for proof of attendance whilst undertaking patrol and call out duties. In a move to cut down paperwork and archive storage, improve accuracy in reporting and offer transparency for the client, Rob first contacted RealTime DC Ltd over three years ago when we were able to provide a system which supplied data showing when and where each guard has visited, and any incidents reported in real time. Now, Real-Link has also been deployed for patrol vehicle management using an app developed by Real-Link to record mileage and weather conditions. More recently, with the addition of a global company managing local quarries, ER-Response & Security Ltd has introduced the Real-Link system for security patrols providing the client with reports for Health & Safety requirements.

Real-Link is a data capture and proof of attendance system that utilises mobile phones and cutting-edge NFC technology. It is easy to use, quick to set up and cost effective. Real-Link provides the ability to monitor the location of employees, capture additional data including photos and videos and assists with lone worker protection.

If you would like to learn more about how Real-Link can help you, please email info@realtimedc.com or call 01243 855700.